

A trained professional at your service

As the Chief Information Officer of Technology Outsource Solutions, Drew Oliver brings over 20 years of experience in the technology industry. With a comprehensive background in a variety of programming languages, custom database development, report writing and project management, Drew offers small business owners and non-profit organizations the option of having a fully functioning IT Department without the full cost. This is what Technology Outsource Solutions is all about - *sharing the cost of a technology professional with other businesses.*

Our time saves you money!

Technology increases the efficiency of most businesses. Computers, networks and Web sites are the backbone of most corporate commerce. Disruption of an IT system can literally halt profits until it is restored. Having immediate access to an IT professional can provide a fast solution that may actually save you time, effort and money.

Why create Technology Outsource Solutions?

Family Resources is the lead agency in Pinellas and Manatee Counties for providing outreach, prevention,

and counseling services to children, teens and their families. They have also demonstrated expertise in developing technology based training programs, as well as a successful intranet communication and reporting system. Sharing



this expertise with other businesses seemed a likely progression in entrepreneurial growth.

What can Technology Outsource Solutions offer your business?

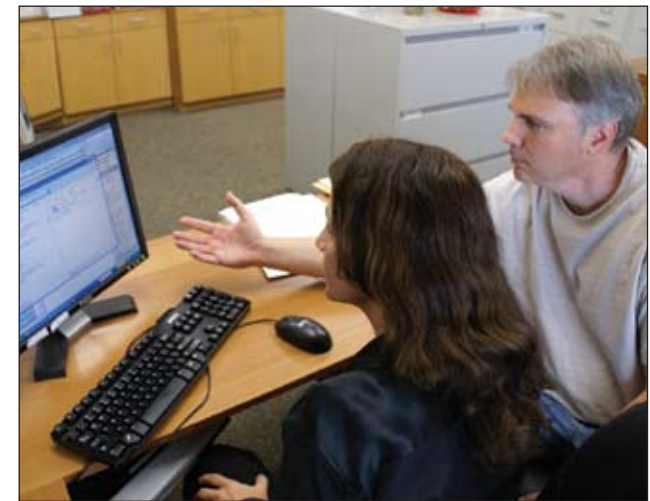
In addition to on-call support and troubleshooting to get you up and running fast, we can offer suggestions to engineer your IT system to interface with software that will make your business more efficient and profitable. We can help you choose the right hardware for firewalls, routers, servers and desktops - even the right programs for your e-mail or database needs.

Training

If you want to know how to get the most out of programs like Outlook, Word or Excel, our IT professional is the one to ask. We can show you how to set up folders and organize your desktop, manage your e-mail or share your electronic calendar or database with others in your organization. Technology Outsource Solutions can customize a training program for one person or your entire staff.

Pricing

We have pricing packages starting as low as \$75 per hour with a monthly contract (*minimum 4 hours per month*) or \$95 per hour on an as needed basis. Call (727) 521-5223 to plan your customized IT program. Let Family Resources save you time and money today!



IT expert Drew Oliver in a training session

Services

- *IT support and troubleshooting*
- *On-site, telephone and remote assistance*
- *New installations of:*
 - Workstations*
 - Servers*
 - Firewalls*
 - Routers*
 - Software*
- *Microsoft Windows support*
- *Microsoft Office support*
- *Desktop applications*
- *Virus protection*
- *E-mail support*
- *Internet connections*
- *Database development*
- *Report writing*
- *Web site development*
- *VPN*
- *Customized training*
- *Strategic planning*
- *Budgeting assistance*

Testimonials:

"Family Resources provides excellent IT services at an extremely reasonable cost. The Gulf Coast Museum has come a long way technically since signing on with Family Resources and their Chief Information Officer, Drew Oliver."

Becky Donald
Finance and Operations Director
The Gulf Coast Museum of Art, Inc.

"Last year we contracted with Family Resources' IT department to provide our services. Drew Oliver understands our needs - and our constraints. Not only has this proven more cost effective, but the service has been more responsive and personalized than when we contracted with a private company. I would strongly recommend this service to other agencies who cannot afford or choose not to have their own IT staff."

Phyllis A. Colman, LCSW
Executive Director
Marriage & Family Center



FAMILY
RESOURCES

Where Family Comes First

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Technology Outsource Solutions

*Affordable technology services
provided by a trained professional*

